



Rublon Mobile Push: Quick and Secure Authentication

Why use Rublon Mobile Push?

Rublon Mobile Push is the fastest and one of the most secure ways to authenticate. After entering your username and password, you receive a push notification. Tap "Approve" on your smartphone to gain instant access — no codes, no hassle.

You need to install the Rublon Authenticator mobile app to use Mobile Push.

Key Security Features

- **Detailed Login Info:** Each push includes the username, IP address, location, and time of the login attempt. Verify these details to ensure the request is legitimate.
- **Instant Denial:** If something looks suspicious, you can instantly deny the request, keeping your account safe.
- **Biometric Lock:** Lock your Rublon Authenticator with PIN, face, or fingerprint for added security.

Auto Push for Even Faster Access

If the Default Authentication Method is set to Mobile Push, you will receive a push notification automatically after entering your credentials, speeding up the login process. Ask your administrator whether Auto Push can be enabled for the applications you use most.

Common Questions

How do I know the login request is legitimate?

Rublon Mobile Push provides detailed information, including the IP address and location of the login attempt, so you can verify the notification's authenticity and approve or deny access with confidence.

Can I use Rublon Mobile Push for multiple accounts?

Yes, you can use Rublon Mobile Push to authenticate access to multiple accounts and applications, all within the same Rublon Authenticator app.



What if my phone has no internet access?

You can use the Passcode authentication method instead. Simply tap your account in the Rublon Authenticator mobile app to expand it and display the current value of the Passcode.

How much data does Rublon Mobile Push use?

Hardly any. Around 1 MB of data will deliver roughly 1,700 push notifications. In comparison, loading a single web page on your smartphone usually consumes over 1 MB.

Why does the Rublon Authenticator app request camera access?

Only to scan a QR code when enrolling the app in Rublon MFA, and later to use the QR Code authentication method. The app never records photos or video.

Does installing the Rublon Authenticator give Rublon MFA control of my phone?

No. The app cannot view personal data, change settings, or remotely wipe your device. It only checks basic security posture (OS version, screen-lock status) to help you stay protected.

What if I have trouble receiving push notifications?

Try these [troubleshooting tips](#) or contact your help desk.